2010 Annual Report

GREAT FALLS FIRE RESCUE

ANNUAL REPORT
2010

BUDGET INFORMATION

DIVISION	TOTAL BUDGET FY 10/11	TOTAL BUDGET FY 09/10
Fire Operations	$6,484,104	$5,856,551
Personnel Costs	5,450,201	4,931,066
Fire Prevention	$229,358	$210,539
Personnel Costs	181,330	161,814
Hydrants	$94,506	$87,201
Personnel Costs	57,359	53,396
Disaster & Emergency Services	$111,862	$108,057
Personnel Costs	99,101	96,517

RESPONSE STATISTICS

TOTAL RESPONSES IN 2010 = 5,988

	2010 TOTALS	2009 TOTALS
FIRE CALLS	600	641
Dispatched as Structure Call	514	519
Structure Fires	54	65
Vehicles Fires	20	29
Outdoor Vegetation	16	20
Outdoor Rubbish	35	46
Misc Outdoor	6	4
Overpressure, Rupture	5	7
Natural Gas Leak	33	46
Electrical/Arcing Wiring/Equipment	23	31
Overheated Motor	3	11
Light Ballast	5	7
Structure Weakened/Collapse	8	14
Attempt/Threat to Burn	34	34
Authorized Control Burn	2	1
Vapor Mistaken for Smoke	6	4
Smoke Scare	65	65
False Alarm	285	257

EMS/RESCUE CALLS	4,206	3,852
Medical	3,743	3,247
Ambulance Assist	173	267
Vehicle Accident	250	268
Vehicle vs Pedestrian	*11*	22
Elevator Rescue	5	7
Extrication	*2*	1
High/Low Angle Rescue	0	1
Ice Rescue	0	1
Water Rescue	3	2
Lock In	4	4
No Patient Contact	13	32
HAZMAT CALLS	78	108
Fuel/Oil Spill	15	16
Chemical Spill	5	14
CO Leak	13	12
Vehicle Accident Cleanup	27	37
Misc Hazardous Condition	18	29
PUBLIC SERVICE CALLS	598	669
Lift Assist	328	354
Aircraft Standby	1	3
Animal Rescue	2	4
Lock Out	7	15
Misc Service	66	75
Police Assist	36	64
Power Line Down	121	103
Severe Weather	3	8
Smoke Removal	6	13
Water Leak/Issue	28	30
GOOD INTENT CALLS	506	669
Cancelled en route	387	496
No Hazard Found	119	173
Fire Districts / Out of City	100	126

RESPONSES BY STATION

TYPE OF CALL	STATION #1	STATION #2	STATION #3	STATION #4
Fire	263	81	199	57
Ems/Rescue	2,221	681	1,018	286
Hazmat	38	16	20	4
Public Service	289	103	171	35
Good Intent	315	46	108	37
TOTALS	**3,126**	**927**	**1,516**	**419**
Fire Districts / Out of City	10	24	4	62

FIRE DISTRICT / OUT OF CITY

TYPE CALL	2010	2009
Fire	11	20
EMS/Rescue	65	60
Hazmat	1	1
Public Service	9	6
Good Intent	14	12

RESCUES / SAVES

TYPE	2010	2009
Medical Rescues	75	95
Fire Rescues	12	10
Medical Saves	Na	Na

INJURIES

AT FIRES	2010	2009
Civilian Fire Injuries	2	1
Firefighter Injuries	12	14
Civilian Fire Deaths	0	0
Firefighter Deaths	0	0

HOURLY SUMMARY

ACTIVITY	2010	2009
Apparatus Maintenance	5,687	5,174
Equipment Maintenance	4,741	4,444
Station Maintenance	7,213	7,708
Physical Conditioning	8,476	8,716
Training	12,739	11,876
Self Improvement	42,797	42,821
Customer Contact	484	546
Public Education	369	401
Company Inspections	3,550	3,858
Re-Inspections	701	733
Preplan Review	908	607
Project Tasks	1,358	1,566
Incidents	11,691	12,297

Reports	2,788	2,328
Planning	851	852

Fire hydrant maintenance was performed on 3,067 hydrants and 851 were flowed in 2010.
Civic groups painted approximately 106 hydrants.

FIRE PREVENTION

MAJOR CAUSES OF STRUCTURE FIRES

- 12 fires were the result of Food Unattended on Stove.
- 10 fires were the result of Wiring.
- 6 fires were the result of Combustibles Too Close to heat source.

PROPERTY VALUE & LOSS

The estimated value of the structures (54) involved in fires in 2010 was $28,302,100.
The total estimated fire loss from this value was $1,422,509. This equates to a loss of 5.03%.

Of the 54 structure fires, 41 fires were confined to the room or area of origin and 15 were confined to the structure itself. There was only 1 structure fire that extended beyond the structure of origin.

SAFETY INSPECTIONS

INSPECTIONS CONDUCTED*	REINSPECTIONS CONDUCTED
3,153	724

*Of the 3,153 inspections conducted during the year, 655 occupancies had a total of 1,071 fire code violations which required a return visit. 321 occupancies had a total of 51 minor (non life safety) violations which only required a phone call.

PUBLIC FIRE EDUCATION

108 Public Fire Education classes were presented during 2010 to a total audience of 7,735.

PERFORMANCE MEASURES

CUSTOMER SURVEY RESULTS

Postage paid survey cards are mailed randomly to persons that were involved in our responses in order to evaluate our level of service provided. Customers are sent questions that relate to the type of service provided and are asked to rank the answers on a scale of 1 to 8 with 1 being poor and 8 being excellent. This survey is anonymous and generates about a 45% return.

In 2010, GFFR had an overall rating of 7.37

The questions and our average response for are as follows:

EMERGENCY MEDICAL SERVICE SURVEY	Average Response
How was the overall service provided to you?	8.00
Was the crew professional in appearance?	8.00
Were you treated courteously?	8.00
Were the treatments explained clearly?	8.00
Was the crew responsive to your needs?	8.00
How well did we take care of you?	8.00
FIRE SUPPRESSION SURVEY	
Did the Fire Dept. Respond in a timely manner?	7.33
Was the fire extinguished quickly?	7.65
Was the extent of damage explained to you?	6.94
Were you treated in a courteous manner?	7.44
Was your property treated with respect?	7.39
Was cause and origin explained to you?	6.82
Were your basic needs addressed? (food, clothing, shelter)	7.24
FIRE/SAFETY INSPECTION	
How was the overall service provided to you?	7.23
Was the crew professional in appearance?	7.31
Were you treated courteously?	7.31
Was the inspection process explained to you?	7.38
Were the code requirements clearly explained?	7.50

APPARATUS/VEHICLE INVENTORY

Designation	Year	Make/Style
Engine 1	2004	Pierce, 1250 gal (red)
Engine 2	2004	Pierce, 1250 gal (red)
Engine 3	2004	Pierce, 1250 gal (red)
Engine 4	1991	Freightliner, 1250 gal (lime yellow)
Engine 5	1991	Freightliner, 1250 gal (lime yellow)
Engine 6	1989	Ford, 1250 gal (lime yellow)
Tower 10	2010	Pierce Arrow XT, 100' Platform (red)
Truck 2	1996	Smeal Quint (red)

Chief 1	2001	Chevrolet Suburban (white)
Rescue 1	1994	Freightliner FL60 (red)
Utility 1	1996	Dodge Ram Truck (red)
Unit 1	1992	Chevrolet S10 Blazer (blue)
Unit 3	2000	Chevrolet Impala 4dr (white)
Unit 75	1993	Chevrolet S10 Pickup w/topper (blue)
Haz-Mat Van	1982	Chevrolet 1/2 Ton Van (white)
Boat 1	1993	Spectrum 16'
Trailer	1993	Hawkeye - tires 32 psi
Trailer	1984	Breathing Apparatus (white)
Spec Ops Van	1991	Chevrolet 1 ton hi-cube van
Parade Unit	1924	Stutz Fire Truck (red)
Water Tender	2000	Freightliner, 2200 gal (red)
Trailer		City Hazmat Trailer
Trailer		State Hazmat Trailer

PERSONNEL ROSTER

ADMINISTRATIVE STAFF:

Randy McCamley, Fire Chief
Steve Hester, Asst Chief
Doug Bennyhoff, Fire Marshal
Dirk Johnson, Training Officer
Kyle Prosperie, Admin Asst. Sr.
Kathy Vincent, Account Clerk Sr.
Kristal Kuhn, Emergency Mgmt Planner

BUREAU:

Fire Inspector

"A" PLATOON:
Charles Rovreit, Battalion Chief
Ron Scott, Captain
Robert Shupe, Captain
David Vogt, Captain
BJ Perry, Captain
Shaun Opp, Engineer
Tim Harris, Engineer
Michael Loy, Engineer
Jason Baker, Engineer
Jay Swisher, Engineer
Michael Kuntz, FF1C
Nick Damyanovich, FF1C
Colton Walter, Firefighter
Ty Loney, Firefighter
Mike Pancich, Firefighter

"C" PLATOON:
Jamie Jackson, Battalion Chief
Jeff Jackson, Captain
David Van Son, Captain
Andrew Bailey, Captain

CHAPLAIN:

JT Coughlin

"B" PLATOON:
Dwane Sutphin, Battalion Chief
George Cook Jr, Captain
Terry Bailey, Captain
Jeremy Jones, Captain
Ron Martin, Captain
Bobbie Wiench, Engineer
Jerry Geist, Engineer
Brandon Jaraczeski, Engineer
Shane Klippenes, Engineer
Justin Lee, Engineer
Spencer Swingley, FF1C
Jason Furr, FF1C
Troy Weir, FF1C
Chris Newman, Firefighter
Nathan Schmidt, Firefighter

"D" PLATOON:
Steve Gonser, Battalion Chief
Doug Neil, Captain
Talbert Bryan, Captain
Joe Russell, Captain

Tom Zaremski, Captain
Jerry Lyons, Engineer
Chass Perkins, Engineer
Jerry Pospisil, Engineer
Kris Whitaker, Engineer
Nolan Eggen, FF1C
Mike McIntosh, FF1C
Ben Zietzke, FF1C
Trevor Johnson, FF1C
Adam Marsh, FF1C
Joshua Kulbeck, FF1C
Dan Cherry, Captain
Vaughn Thurston, Engineer
Eric Fowell, Engineer
Jay Jarrett, Engineer
Darin Hirose, Engineer
David Bleskin, FF1C
Jay Kromarek, FF1C
Bryan Painter, FF1C
Ryan Downard, FF1C
Jeremy Virts, FF1C
Devon Hagen, Firefighter

2010 Service Retirement:

Captain Tim Croft

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