

2011 Annual Report

GREAT FALLS FIRE RESCUE

ANNUAL REPORT 2011

BUDGET INFORMATION

DIVISION	TOTAL BUDGET FY 11/12	TOTAL BUDGET FY 10/11
Fire Operations	\$6,275,213	\$6,048,378
Personnel Costs	5,293,815	5,112,411
Fire Prevention	\$239,311	\$229,358
Personnel Costs	190,760	181,330
Hydrants	\$111,120	\$94,506
Personnel Costs	59,577	57,359
Disaster & Emergency Services	\$115,087	\$111,862
Personnel Costs	100,868	99,101
Total All Divisions	\$6,740,731	\$6,484,104
Personnel Costs	5,645,020	5,450,201

RESPONSE STATISTICS

TOTAL RESPONSES IN 2011 = 6,261

	2011 TOTALS	2010 TOTALS
FIRE CALLS	601	600
Dispatched as Structure Call		514
Structure Fires	49	54
Vehicles Fires	34	20
Outdoor Vegetation	26	16
Outdoor Rubbish	38	35
Misc Outdoor	6	6
Overpressure, Rupture	3	5
Natural Gas Leak	28	33
Electrical/Arcing Wiring/Equipment	23	23
Overheated Motor	15	3
Light Ballast	3	5
Structure Weakened/Collapse	13	8
Attempt/Threat to Burn	33	34

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Authorized Control Burn	3	2
Vapor Mistaken for Smoke	2	6
Smoke Scare	66	65
False Alarm	259	285
EMS/RESCUE CALLS	4,401	4,206
Medical	3,867	3,743
Ambulance Assist	241	173
Vehicle Accident	238	250
Vehicle vs Pedestrian	21	11
Elevator Rescue	6	5
Extrication	4	2
High/Low Angle Rescue	0	0
Ice Rescue	0	0
Water Rescue	2	3
Lock In	6	4
No Patient Contact	16	13
HAZMAT CALLS	87	78
Fuel/Oil Spill	25	15
Chemical Spill	3	5
CO Leak	5	13
Vehicle Accident Cleanup	24	27
Misc Hazardous Condition	30	18
PUBLIC SERVICE CALLS	738	598
Lift Assist	444	328
Aircraft Standby	0	1
Animal Rescue	0	2
Lock Out	9	7
Misc Service	102	66
Police Assist	64	36
Power Line Down	81	121
Severe Weather	4	3
Smoke Removal	9	6
Water Leak/Issue	25	28
GOOD INTENT CALLS	506	506
Cancelled en route	310	387
No Hazard Found	124	119
<i>Fire Districts / Out of City</i>	105	100

RESPONSES BY STATION

TYPE OF CALL	STATION #1	STATION #2	STATION #3	STATION #4
Fire	248	105	171	77
Ems/Rescue	2,271	687	1,140	303
Hazmat	46	17	14	10
Public Service	391	108	194	45

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Good Intent	264	29	103	38
TOTALS	3,220	946	1,622	473
<i>Fire Districts / Out of City</i>	11	25	8	61

FIRE DISTRICT / OUT OF CITY

TYPE CALL	2011	2010
Fire	18	11
EMS/Rescue	71	65
Hazmat	2	1
Public Service	4	9
Good Intent	10	14

RESCUES / SAVES

TYPE	2011	2010
Medical Rescues	86	75
Fire Rescues	5	12
Medical Saves	Na	Na

INJURIES

AT FIRES	2011	2010
Civilian Fire Injuries	2	2
Firefighter Injuries	9	12
Civilian Fire Deaths	0	0
Firefighter Deaths	0	0

HOURLY SUMMARY

ACTIVITY	2011	2010
Apparatus Maintenance	5,936	5,687
Equipment Maintenance	4,659	4,741
Station Maintenance	6,602	7,213
Physical Conditioning	8,726	8,476
Training	12,940	12,739
Self Improvement	42,424	42,797

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Customer Contact	547	484
Public Education	343	369
Company Inspections	3,515	3,550
Re-Inspections	804	701
Preplan Review	325	908
Project Tasks	1,640	1,358
Incidents	12,591	11,691
Reports	2,786	2,788
Planning	915	851

Fire hydrant maintenance was performed on 2,890 hydrants and 956 were flowed in 2011.

FIRE PREVENTION

MAJOR CAUSES OF STRUCTURE FIRES

- 15 Fires were the result of *Food Unattended on Stove*.
- 5 Fires were the result of *Combustibles Too Close* to heat source.
- 4 Fires were the result of *Careless Smoking*.

PROPERTY VALUE & LOSS

The estimated value of the structures (49) involved in fires in 2011 was \$22,202,336.
The total estimated fire loss from this value was \$891,575.

This equates to a loss of 4.02%.

Of the 49 structure fires, 35 fires were confined to the room or area of origin and 19 were confined to the structure itself. There were no structure fires that extended beyond the structure of origin.

SAFETY INSPECTIONS

INSPECTIONS CONDUCTED*	REINSPECTIONS CONDUCTED
3,013	862

*Of the 3,013 inspections conducted during the year, 799 occupancies had a total of 1,317 fire code violations which required a return visit. 317 occupancies had a total of 101 minor (non life safety) violations which only required a phone call.

PUBLIC FIRE EDUCATION

108 Public Fire Education classes were presented during 2011 to a total audience of 8,377.

PERFORMANCE MEASURES

CUSTOMER SURVEY RESULTS

Postage paid survey cards are mailed randomly to persons that were involved in our responses in order to evaluate our level of service provided. Customers are sent questions that relate to the type of service provided and are asked to rank the answers on a scale of 1 to 8 with 1 being poor and 8 being excellent. This survey is anonymous and generates about a 45% return.

In 2010, GFFR had an overall rating of 7.66

The questions and our average response for are as follows:

EMERGENCY MEDICAL SERVICE SURVEY	Average Response
How was the overall service provided to you?	7.69
Was the crew professional in appearance?	7.84
Were you treated courteously?	7.73
Were the treatments explained clearly?	7.70
Was the crew responsive to your needs?	7.70
How well did we take care of you?	7.81
FIRE SUPPRESSION SURVEY	
Did the Fire Dept. Respond in a timely manner?	7.83
Was the fire extinguished quickly?	7.92
Was the extent of damage explained to you?	7.75
Were you treated in a courteous manner?	7.92
Was your property treated with respect?	7.92
Was cause and origin explained to you?	7.75
Were your basic needs addressed? (food, clothing, shelter)	7.82
FIRE/SAFETY INSPECTION	
How was the overall service provided to you?	7.63
Was the crew professional in appearance?	7.78
Were you treated courteously?	7.71
Was the inspection process explained to you?	7.32
Were the code requirements clearly explained?	7.47

APPARATUS/VEHICLE INVENTORY

Designation	Year	Make/Style
Engine 1	2004	Pierce, 1250 gal (red)
Engine 2	2004	Pierce, 1250 gal (red)
Engine 3	2004	Pierce, 1250 gal (red)
Engine 4	1991	Freightliner, 1250 gal (lime yellow)

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Engine 5	1991	Freightliner, 1250 gal (lime yellow)
Engine 6	1989	Ford, 1250 gal (lime yellow)
Tower 10	2010	Pierce Arrow XT, 100' Platform (red)
Truck 2	1996	Smeal Quint (red)
Chief 1	2001	Chevrolet Suburban (white)
Rescue 1	1994	Freightliner FL60 (red)
Utility 1	1996	Dodge Ram Truck (red)
Unit 1	1992	Chevrolet S10 Blazer (blue)
Unit 3	2000	Chevrolet Impala 4dr (white)
Unit 75	1993	Chevrolet S10 Pickup w/topper (blue)
Haz-Mat Van	1982	Chevrolet 1/2 Ton Van (white)
Boat 1	1993	Spectrum 16'
Trailer	1993	Hawkeye - tires 32 psi
Trailer	1984	Breathing Apparatus (white)
Spec Ops Van	1991	Chevrolet 1 ton hi-cube van
Parade Unit	1924	Stutz Fire Truck (red)
Water Tender	2000	Freightliner, 2200 gal (red)
Trailer		City Hazmat Trailer
Trailer		State Hazmat Trailer

PERSONNEL ROSTER

ADMINISTRATIVE STAFF:

Randy McCamley, Fire Chief
Steve Hester, Asst Chief
Doug Bennyhoff, Fire Marshal
Dirk Johnson, Deputy Asst Chief
Kyle Prosperie, Admin Asst. Sr.
Kathy Vincent, Admin Secretary
Kristal Kuhn, Emergency Mgmt Planner

BUREAU:

Fire Inspector:

Capt Joe Russell

"A" PLATOON:

Charles Rovreit, Battalion Chief
Ron Scott, Captain
Robert Shupe, Captain
David Vogt, Captain
BJ Perry, Captain
Shaun Opp, Engineer
Tim Harris, Engineer
Michael Loy, Engineer
Jason Baker, Engineer
Jay Swisher, Engineer
Michael Kuntz, Engineer
Nick Damyanovich, FF1C
Colton Walter, FF1C

Chaplain:

JT Coughlin

"B" PLATOON:

Dwane Sutphin, Battalion Chief
George Cook Jr, Captain
Terry Bailey, Captain
Jeremy Jones, Captain
Ron Martin, Captain
Bobbie Wiench, Engineer
Jerry Geist, Engineer
Shane Klippenes, Engineer
Justin Lee, Engineer
Spencer Swingley, FF1C
Jason Furr, FF1C
Troy Weir, FF1C
Chris Newman, FF1C

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Ty Loney, FF1C

Mike Pancich, Firefighter

"C" PLATOON:

Jamie Jackson, Battalion Chief

Jeff Jackson, Captain

David Van Son, Captain

Andrew Bailey, Captain

Tom Zaremski, Captain

Jerry Lyons, Engineer

Chass Perkins, Engineer

Jerry Pospisil, Engineer

Kris Whitaker, Engineer

Nolan Eggen, FF1C

Mike McIntosh, FF1C

Ben Zietzke, FF1C

Trevor Johnson, FF1C

Adam Marsh, FF1C

Joshua Kulbeck, FF1C

Nathan Schmidt, Firefighter

Maren Olsen, Firefighter

"D" PLATOON:

Steve Gonser, Battalion Chief

Doug Neil, Captain

Talbert Bryan, Captain

Dan Cherry, Captain

Darin Hirose, Captain

Vaughn Thurston, Engineer

Eric Fowell, Engineer

Jay Jarrett, Engineer

Brandon Jaraczski, Engineer

David Bleskin, Engineer

Jay Kromarek, Engineer

Bryan Painter, FF1C

Ryan Downard, FF1C

Jeremy Virts, FF1C

Devon Hagen, FF1C

2011 Service Retirement:

none

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