

2012 Annual Report

GREAT FALLS FIRE RESCUE

ANNUAL REPORT 2012

BUDGET INFORMATION

| DIVISION | TOTAL BUDGET FY 12/13 | TOTAL BUDGET FY 11/12 |
|--|--------------------------|--------------------------|
| Fire Operations | \$6,544,445 | \$6,275,213 |
| Personnel Costs | 5,509,098 | 5,293,815 |
| Fire Prevention | \$250,969 | \$239,311 |
| Personnel Costs | 199,673 | 190,760 |
| Hydrants | \$132,576 | \$111,120 |
| Personnel Costs | 61,735 | \$59,577 |
| Disaster & Emergency Services | \$121,673 | \$115,087 |
| Personnel Costs | 105,403 | 100,868 |
| Total All Divisions | \$7,049,663 | \$6,740,731 |
| Personnel Costs | 5,875,909 | 5,645,020 |

RESPONSE STATISTICS

TOTAL RESPONSES IN 2012 = 6,285

| | 2012 TOTALS | 2011 TOTALS |
|------------------------------------|-------------|-------------|
| FIRE CALLS | 637 | 601 |
| Dispatched as Structure Call | 503 | 468 |
| Structure Fires | 55 | 49 |
| Vehicles Fires | 15 | 34 |
| Outdoor Vegetation | 46 | 26 |
| Outdoor Rubbish | 25 | 38 |
| Misc Outdoor | 9 | 6 |
| Overpressure, Rupture | 2 | 3 |
| Natural Gas Leak | 37 | 28 |
| Electrical/Arcing Wiring/Equipment | 31 | 23 |
| Overheated Motor | 7 | 15 |

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| | | |
|-------------------------------------|--------------|--------------|
| Light Ballast | 3 | 3 |
| Structure Weakened/Collapse | 9 | 13 |
| Attempt/Threat to Burn | 51 | 33 |
| Authorized Control Burn | 0 | 3 |
| Vapor Mistaken for Smoke | 6 | 2 |
| Smoke Scare | 56 | 66 |
| False Alarm | 285 | 259 |
| EMS/RESCUE CALLS | 4,297 | 4,401 |
| Medical | 3,770 | 3,867 |
| Ambulance Assist | 264 | 241 |
| Vehicle Accident | 231 | 238 |
| Vehicle vs Pedestrian | 17 | 21 |
| Elevator Rescue | 3 | 6 |
| Extrication | 1 | 4 |
| High/Low Angle Rescue | 0 | 0 |
| Ice Rescue | 1 | 0 |
| Water Rescue | 2 | 2 |
| Lock In | 2 | 6 |
| No Patient Contact | 6 | 16 |
| HAZMAT CALLS | 85 | 87 |
| Fuel/Oil Spill | 13 | 25 |
| Chemical Spill | 3 | 3 |
| CO Leak | 9 | 5 |
| Vehicle Accident Cleanup | 16 | 24 |
| Misc Hazardous Condition | 28 | 30 |
| PUBLIC SERVICE CALLS | 841 | 738 |
| Lift Assist | 504 | 444 |
| Aircraft Standby | 1 | 0 |
| Animal Rescue | 2 | 0 |
| Lock Out | 9 | 9 |
| Misc Service | 111 | 102 |
| Police Assist | 62 | 64 |
| Power Line Down | 128 | 81 |
| Severe Weather | 2 | 4 |
| Smoke Removal | 6 | 9 |
| Water Leak/Issue | 16 | 25 |
| GOOD INTENT CALLS | 425 | 506 |
| Cancelled en route | 294 | 310 |
| No Hazard Found | 131 | 124 |
| <i>Fire Districts / Out of City</i> | 141 | 105 |

RESPONSES BY STATION

| TYPE OF CALL | STATION #1 | STATION #2 | STATION #3 | STATION #4 |
|--------------|------------|------------|------------|------------|
| Fire | 260 | 114 | 165 | 98 |

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|-------------------------------------|--------------|--------------|--------------|------------|
| Ems/Rescue | 2,199 | 683 | 1,092 | 323 |
| Hazmat | 46 | 16 | 15 | 8 |
| Public Service | 426 | 155 | 208 | 52 |
| Good Intent | 250 | 42 | 103 | 30 |
| TOTALS | 3,181 | 1,010 | 1,583 | 511 |
| <i>Fire Districts / Out of City</i> | <i>11</i> | <i>29</i> | <i>10</i> | <i>91</i> |

FIRE DISTRICT / OUT OF CITY

| | | |
|----------------|------|------|
| TYPE CALL | 2012 | 2011 |
| Fire | 27 | 18 |
| EMS/Rescue | 82 | 71 |
| Hazmat | 3 | 2 |
| Public Service | 19 | 4 |
| Good Intent | 10 | 10 |

RESCUES / SAVES

| | | |
|-----------------|------|------|
| TYPE | 2012 | 2011 |
| Medical Rescues | na | 86 |
| Fire Rescues | na | 5 |
| Medical Saves | na | na |

INJURIES

| | | |
|------------------------|------|------|
| AT FIRES | 2012 | 2011 |
| Civilian Fire Injuries | 0 | 2 |
| Firefighter Injuries | 11 | 9 |
| Civilian Fire Deaths | 0 | 0 |
| Firefighter Deaths | 0 | 0 |

HOURLY SUMMARY

| | | |
|-----------------------|-------|-------|
| ACTIVITY | 2012 | 2011 |
| Apparatus Maintenance | 5,773 | 5,936 |
| Equipment Maintenance | 4,645 | 4,659 |
| Station Maintenance | 6,334 | 6,602 |

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|-----------------------|--------|--------|
| Physical Conditioning | 8,423 | 8,726 |
| Training | 10,582 | 12,940 |
| Self Improvement | 42,247 | 42,424 |
| Customer Contact | 522 | 547 |
| Public Education | 455 | 343 |
| Company Inspections | 4,015 | 3,515 |
| Re-Inspections | 779 | 804 |
| Preplan Review | 211 | 325 |
| Project Tasks | 1,654 | 1,640 |
| Incidents | 12,909 | 12,591 |
| Reports | 2,541 | 2,786 |
| Planning | 781 | 915 |

FIRE PREVENTION

MAJOR CAUSES OF STRUCTURE FIRES

- 10 Fires were the result of *Food Unattended on Stove*.
- 8 Fires were the result of *Appliances*.
- 6 Fires were the result of *Careless Smoking*.

PROPERTY VALUE & LOSS

The estimated value of the structures (55) involved in fires in 2012 was \$31,221,603.
The total estimated property damage was \$2,620,694.

This equates to a loss of 8.39%.

Of the 55 structure fires, 36 fires were confined to the room or area of origin and 14 were confined to the structure itself. There were 2 structure fires that extended beyond the structure of origin.

SAFETY INSPECTIONS

| | |
|------------------------|-------------------------|
| INSPECTIONS CONDUCTED* | REINSPECTIONS CONDUCTED |
| 3,000 | 500 |

*Of the 3,000 inspections conducted during the year, 628 occupancies had a total of 1,035 fire code violations.

PUBLIC FIRE EDUCATION

91 Public Fire Education classes were presented during 2012 to a total audience of 7,615.

PERFORMANCE MEASURES

CUSTOMER SURVEY RESULTS

Postage paid survey cards are mailed randomly to persons that were involved in our responses in order to evaluate our level of service provided. Customers are sent questions that relate to the type of service provided and are asked to rank the answers on a scale of 1 to 8 with 1 being poor and 8 being excellent. This survey is anonymous and generates about a 45% return.

In 2012, GFFR had an overall rating of 7.59

The questions and our average response for are as follows:

| EMERGENCY MEDICAL SERVICE SURVEY | Average Response |
|---|------------------|
| How was the overall service provided to you? | 7.46 |
| Was the crew professional in appearance? | 7.69 |
| Were you treated courteously? | 7.42 |
| Were the treatments explained clearly? | 7.46 |
| Was the crew responsive to your needs? | 7.46 |
| How well did we take care of you? | 7.65 |
| FIRE SUPPRESSION SURVEY | |
| Did the Fire Dept. Respond in a timely manner? | 7.79 |
| Was the fire extinguished quickly? | 7.62 |
| Was the extent of damage explained to you? | 7.58 |
| Were you treated in a courteous manner? | 7.71 |
| Was your property treated with respect? | 7.57 |
| Was cause and origin explained to you? | 6.96 |
| Were your basic needs addressed? (food, clothing, shelter) | 7.71 |
| FIRE/SAFETY INSPECTION | |
| How was the overall service provided to you? | 7.74 |
| Was the crew professional in appearance? | 7.87 |
| Were you treated courteously? | 7.83 |
| Was the inspection process explained to you? | 7.65 |
| Were the code requirements clearly explained? | 7.39 |

APPARATUS/VEHICLE INVENTORY

| Designation | Year | Make/Style |
|-------------|------|------------------------|
| Engine 1 | 2004 | Pierce, 1250 gal (red) |
| Engine 2 | 2004 | Pierce, 1250 gal (red) |

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|--------------|------|---------------------------------------|
| Engine 3 | 2004 | Pierce, 1250 gal (red) |
| Engine 4 | 1991 | Freightliner, 1250 gal (lime yellow) |
| Engine 5 | 1991 | Freightliner, 1250 gal (lime yellow) |
| Engine 6 | 1989 | Ford, 1250 gal (lime yellow) |
| Tower 10 | 2010 | Pierce Arrow XT, 100' Platform (red) |
| Truck 2 | 1996 | Smeal Quint (red) |
| Chief 1 | 2001 | Chevrolet Suburban (white) |
| Rescue 1 | 1994 | Freightliner FL60 (red) |
| Utility 1 | 1996 | Dodge Ram Truck (red) |
| Unit 1 | 1992 | Chevrolet S10 Blazer (blue) |
| Unit 3 | 2000 | Chevrolet Impala 4dr (white) |
| Unit 75 | 1993 | Chevrolet S10 Pickup w/topper (blue) |
| Haz-Mat Van | 1982 | Chevrolet 1/2 Ton Van (white) |
| Rescue 116 | 2011 | FL-80, Freightliner Business Class M2 |
| Trailer | 1993 | Hawkeye - tires 32 psi |
| Trailer | 1984 | Breathing Apparatus (white) |
| Spec Ops Van | 1991 | Chevrolet 1 ton hi-cube van |
| Parade Unit | 1924 | Stutz Fire Truck (red) |
| Water Tender | 2000 | Freightliner, 2200 gal (red) |
| Trailer | | City Hazmat Trailer |
| Trailer | | State Hazmat Trailer |
| Boat 1 | 1993 | Spectrum 16' |

PERSONNEL ROSTER

ADMINISTRATIVE STAFF:

Randy McCamley, Fire Chief
Steve Hester, Asst Chief
Doug Bennyhoff, Fire Marshal
Dirk Johnson, Deputy Asst Chief
Kyle Prosperie, Admin Asst. Sr.
Kathy Vincent, Admin Secretary
Kristal Kuhn, Emergency Mgmt Planner

BUREAU:

Fire Inspector:

Capt Joe Russell

"A" PLATOON:

Charles Rovreit, Battalion Chief
Ron Scott, Captain
Robert Shupe, Captain
David Vogt, Captain
BJ Perry, Captain
Shaun Opp, Engineer
Tim Harris, Engineer
Michael Loy, Engineer
Jason Baker, Engineer
Jay Swisher, Engineer

Chaplain:

JT Coughlin

"B" PLATOON:

Dwane Sutphin, Battalion Chief
George Cook Jr, Captain
Terry Bailey, Captain
Jeremy Jones, Captain
Ron Martin, Captain
Bobbie Wiench, Engineer
Jerry Geist, Engineer
Shane Klippenes, Engineer
Justin Lee, Engineer
Spencer Swingley, FF1C

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Michael Kuntz, Engineer
Nick Damyanovich, FF1C
Colton Walter, FF1C
Ty Loney, FF1C
Mike Pancich, Firefighter
"C" PLATOON:
Jamie Jackson, Battalion Chief
Jeff Jackson, Captain
David Van Son, Captain
Andrew Bailey, Captain
Tom Zaremski, Captain
Jerry Lyons, Engineer
Chass Perkins, Engineer
Jerry Pospisil, Engineer
Kris Whitaker, Engineer
Nolan Eggen, FF1C
Mike McIntosh, FF1C
Ben Zietzke, FF1C
Trevor Johnson, FF1C
Adam Marsh, FF1C
Joshua Kulbeck, FF1C

Jason Furr, FF1C
Troy Weir, FF1C
Chris Newman, FF1C
Nathan Schmidt, Firefighter
Maren Olsen, Firefighter
"D" PLATOON:
Battalion Chief
Doug Neil, Captain
Talbert Bryan, Captain
Dan Cherry, Captain
Darin Hirose, Captain
Vaughn Thurston, Engineer
Eric Fowell, Engineer
Jay Jarrett, Engineer
Brandon Jaraczski, Engineer
David Bleskin, Engineer
Jay Kromarek, Engineer
Bryan Painter, FF1C
Ryan Downard, FF1C
Jeremy Virts, FF1C
Devon Hagen, FF1C

2012 Service Retirement:

Battalion Chief Steve Gonser

Source URL (retrieved on 02/01/2015 - 4:49am): <http://www.greatfallsmt.net/fire/2012-annual-report>