

CITY OF GREAT FALLS, MONTANA

AGENDA # 15

AGENDA REPORT

DATE January 20, 2004

ITEM Award Contract for 911 Dispatch Furniture

INITIATED BY Great Falls/Cascade County 911 Center

ACTION REQUESTED Award Contract

PREPARED & PRESENTED BY Robert G. Jones, Chief of Police

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**RECOMMENDATION:**

It is recommended that the City Commission accept the RFP provided by Watson Dispatch Communication Console Furniture for 911 Dispatch Furniture.

**MOTION:**

I move the City Commission approve the RFP submitted by Watson Furniture for the purchase of 911 Dispatch Furniture in the amount of \$64,696.00.

**SYNOPSIS:**

A request for proposals was put out for 911 Dispatch furniture. Ten vendors expressed interest in submitting proposals. Watson Dispatch Furniture is the only vendor that responded to the RFP. In April of 2003, the City of Great Falls purchased an upgrade to its present telephone equipment in the 911 Center. That telephone equipment required us to provide emergency communications console workstations to accommodate the additional telephone requirements.

**BACKGROUND:**

The 911 Center is a 24 hour per day operation housed within the Great Falls Police Department. The Center serves the City of Great Falls, Cascade County and outlying counties with 911 service. Current technology has driven the need for emergency communications workstations. The workstations will require five computer monitors to accommodate Phase II, which is a Federal mandate to accommodate cellular phone users locations. Present console configurations are not adequate and were purchased in 1989. Center operations are 24 hours per day, seven days a week and the workstations must accommodate differences in physical size and needs of the employees to reduce the incidence of repetitive stress and injuries.